



Cancellation Policy

When you book an appointment with us, we reserve that time exclusively for you.

If you cancel or reschedule your appointment with less than 24 hours' notice you will be charged a fee of \$100. To avoid this cancellation fee, please provide us with greater than 24 hours' notice prior to your scheduled appointment. This allows us the opportunity to offer this time to someone else in need.

You can contact us on:

Email: cd.reception@capitaldental.com.au

Phone: (02) 6284 8940

Text: 0403 905 806

Patients who fail to attend their appointment, will be charged a fee of \$100, and may be refused future appointments or be scheduled as the last patient of the day. If patients have failed to attend their previous appointment and would like to make a future one, we require 50% deposit of your treatment.

We appreciate your understanding and respect for our time, which allows us to provide the highest level of care to all our patients.

Thank you,

Your Capital Dental Team.

2026